

MTF Fall 2024 Meeting
Health Safety Net Updates Webinar Q&A
(January 30th & February 5th, 2025)

Q1. How is it determined if a ConnectorCare member has HSN dental?

A1. The Health Safety Net is available to uninsured and underinsured Massachusetts residents whose family income is under a certain percentage of the Federal Poverty Level (FPL). HSN will only pay for certain dental care services, and you will need to receive your dental care services from a Community Health Center, hospital-licensed health center, or a hospital satellite clinic. Please see the HSN website (<https://www.mass.gov/info-details/health-safety-net-for-patients>) for more information. To find a provider, call MassHealth Dental Customer Service at (800) 207-5019.

Q2. Could you please clarify whether Health Safety Confidential coverage is effective for 6 months or 10 days retroactive after the process is completed through the INET system?

A2. HSN Confidential is a program for minors seeking treatment for sexually transmitted diseases and/or family planning services, and for survivors of domestic violence who have a reasonable fear of domestic violence. Providers may only submit claims for confidential services when no other source of funding is available to pay for the services confidentially. This eligibility type must be renewed **annually** with the assistance of a provider.

Q3. Will HSN cover any psychiatric hospital inpatient services?

A3. 101 CMR 613.00: HEALTH SAFETY NET ELIGIBLE SERVICES 613.03: Eligible Services Requirements (3) Reimbursable Health Services – Acute Hospitals. 12. Inpatient Psychiatric. The Health Safety Net pays only for services provided in a Medicare certified psychiatric unit.