

# Health Safety Net (HSN) Updates

Massachusetts Health Care Training Forum  
January 2020



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# Agenda

- Carrier Codes
- 837I Partial Requirements
- HSN Regulation Updates
- NCCI/MUE Edits
- HSN Claims Denial (NUM\_ICN)
- FY 2018 Closing



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# Carrier Codes: Reminder

- Carrier Code requirement update for secondary and tertiary claims were implemented for **claims submitted on or after September 1, 2019.**
  - Any claims submitted after this date without a carrier code will receive a fatal edit and will not be considered for HSN payment.
  - All seven characters or digits are necessary for the carrier code to pass.



# Carrier Codes



HSN will be replacing the MassHealth Comprehensive Carrier Code **DMA7384** with **0007003**.

- This will allow for carrier codes to be assessed by MMIS.
- All other HSN specific carrier codes (i.e. 0007001 for MassHealth non-comprehensive and 0007002 for CMSP) will remain the same.

Warnings for this change began to appear on January 1, 2020.

**Fatal edits will appear on April 1, 2020.**



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# 837I Partial Requirements



- On **January 1, 2020**, HSN implemented their 837I Partial Edits. Providers should use:
  - **Value Code D3** to report Remaining HSN Deductible Amount(s) that have yet to be incurred by a patient
    - If a patient has met their HSN deductible, Value Code D3 should be reported as 0.
  - **Value Code FC** to report any Patient Paid Amount

Claims lacking these elements will receive the following:  
Fatal: Partial Claim missing required reporting data elements.



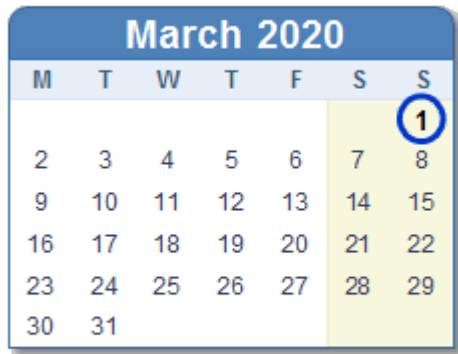
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# HSN Regulation Updates

- HSN has made proposed changes to the 101 CMR 613.00 and 614.00 regulations.
- HSN is currently revising the regulations based on public feedback.
- More updates on a specific implementation date to come.
- To see the proposed changes to the HSN Regulations, please go to:  
<https://www.mass.gov/lists/health-safety-net-regulations>



# NCCI/MUE Edits



A calendar for March 2020. The days of the week are listed at the top: M, T, W, T, F, S, S. The dates are arranged in a grid. The date 1 is circled in blue. The date 8 is also circled in blue. The dates 14, 15, 21, 22, 28, and 29 are highlighted in yellow.

March 2020						
M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

Sunday 1st Mar 2020

- For any HSN Claims submitted containing dates of service on or after March 1, 2020; claims will be edited for appropriate coding pertaining to NCCI/MUE.

- HSN will follow the MassHealth procedures when editing and reviewing HSN claims as well as filling appeals.



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# NCCI/MUE Edit Resources

- Please refer to: <https://www.mass.gov/masshealth-provider-bulletins>.
- The full lists of Medicaid NCCI edit code pairs can be found on the CMS Web site at: [http://www.cms.gov/MedicaidNCCICoding/06\\_NCCIandMUEEdits.asp#TopOfPage](http://www.cms.gov/MedicaidNCCICoding/06_NCCIandMUEEdits.asp#TopOfPage).
- Please note: Any denials for NCCI/MUE denials occur at MMIS. Facilities should contact 1-800-841-2900 for assistance in resolving any claims issues.





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# HSN Claims Reprocessing

- HSN has implemented an internal reprocessing task to capture all claims where MassHealth has updated/changed the original claim status containing NUM\_ICN.
- HSN will continue to work with MassHealth on ensuring that future claims are processed/updated accordingly.
- HSN is currently working to identify claims that have either paid or denied inappropriately.
- Once this project is complete, HSN will send an updated notice to providers.



# HSN Updates and Reminders – HSN Fiscal Year 2018 (FY18) Closing

September 2020						
S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

Wednesday, Sep 30th 2020

- FY 2018 Closing: Providers are reminded that FY18 will be closing on September 30, 2020. Any claims or corrections for FY18 must be completed before the Fiscal Year is closed.
  - Any claims or corrections for FY18 must be completed before the FY is closed.
  - Any claims submitted for processing after the FY closes, will be denied by HSN, for submitting after the FY closure date.

If providers have questions regarding the FY18 closing, please contact the HSN Helpdesk at 800-609-7232 or [hsnhelpdesk@state.ma.us](mailto:hsnhelpdesk@state.ma.us)



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# QUESTIONS?



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# Important HSN Dates and Contact Info

- **JANUARY 1, 2020** 837I PARTIAL REQUIREMENTS.  
CLAIMS MUST CONTAIN “**D3**” AND “**FC**” ELEMENTS.
  - **MARCH 1, 2020** NCCI/MUE EDITS  
MONITOR YOUR REMITS FOR CLAIM DENIALS
  - **APRIL 1, 2020** CARRIER CODE CLAIM DENIALS  
FOR MASSHEALTH PRODUCTS:  
MASSHEALTH LIMITED – **0007001**  
CHILDREN'S MEDICAL SECURITY PLAN – **0007002**  
MASSHEALTH COMPREHENSIVE – **0007003**
  - **SEPT 30, 2020** FY18 CLOSING
- MMIS/VG CUSTOMER SERVICE: 1-800-841-2900**  
**HSN HELPDESK: 1-800-609-7232 [HSNHELPDESK@STATE.MA.US](mailto:HSNHELPDESK@STATE.MA.US)**

