

Health Safety Net (HSN) Updates

MassHealth MTF Forum

April 2023



HSN Updates – Agenda

- Claim Waiver Termination – MMIS Transition
- HSN Interim Payments
 - Remittance Posting and Schedules
- OnBase Registration
- 2023 HSN Code Updates
- FY2022 Acute Outpatient Hospital Resweep
- General HSN Information
 - HSN Help Desk
- Questions



Claim Waiver Requests – MMIS Transition

- Any claims older than 90 days must be sent to the Health Safety Net by **4/30/2023** to support the transition to fully adjudicate Health Safety Net claims in MMIS
- **After 4/30/2023**, any claims older than 90 days will be denied for “*timely filing*” edits; the same denial facilities currently receive for claims submitted beyond the filing limit for MassHealth
- Once HSN has migrated into MMIS, HSN will follow the same timeline rules as **MassHealth** for billing waivers; HSN will no longer consider 3-year billing waiver requests
- Facilities with any questions or concerns may contact the HSN Operations Manager via email directly at Angela.Gizzi@mass.gov



Interim Payments Beginning October FY23

- Due to the implementation of system and software upgrades, the Health Safety Net has been sending calculated Interim Payments to facilities beginning October 2022 (HFY2023)
- This interim payment period will be subject to monthly HSN review for accuracy and necessity
- To keep providers up to date HSN will continue to post individual remits to INET for each month beginning in October 2022 for reconciliation purposes
- For details, please see HSN Billing Update [HSN-ALL-BU-2](#)



How will HSN post claims during the Interim?

- Individual facilities can choose to post using one of the two methods below:
 - Continue to post remits on a monthly basis and ignore the summarized remit
- **OR**
- Use the summarized remit to post once the summary remit is available
- REMINDER: Facilities should choose ONE method of posting remits that is best suited for their facility:
 - HSN warns against using both methods to reconcile, as it will result in double posting
- If you have any questions regarding the Interim Payments or posting methods please refer back to your facilities finance team
- For HSN questions regarding Interim Payments please contact the HSN Help Desk at HSNHelpDesk@massmail.state.ma.us or 1 (800)-609-7232



Health Safety Net – OnBase Registration

- During the Spring/Summer 2023 Health Safety Net (HSN) will be replacing INET
- Prior to replacing INET, HSN would like to proactively set up potential users within the replacement OnBase system
- Providers must complete an HSN User Agreement and HSN Business Partner Security Agreement in order to access the new OnBase system
- These forms are available online via the HSN Billing Update listed below
- HSN Billing Update - [HSN BILLING UPDATE ALL-4](#)
- If you have any questions regarding the updated forms, please email HSN-Onbase@mass.gov



2023 HSN Procedure Code Lists

COMMUNITY HEALTH CENTERS

The 2023 HSN covered code list for CHCs can be found in the below link:

[HSN CHC COVERED CODE LIST](#)

ACUTE CARE HOSPITALS

The updated non-covered procedure code list for Acute Outpatient Hospitals can be found in the below link:

[HSN OUTPATIENT HOSP NON-COVERED CODE LIST](#)



FY22 Acute Outpatient Hospitals Rate Resweep

OVERVIEW

HSN identified approximately 535,000 outpatient hospital claims for HSN FY2022 which paid at a lower FY21 rate.

SOLUTION

HSN reprocessed these claims in March 2023 and were included in March 23 remit files. These remediated claims cumulatively account for approximately \$2.4M in reimbursable health services and will be reflected and adjudicated against the FY22 shortfall calculation.

QUESTIONS

Provider questions should be directed to the HSN help desk at hsnhelpdesk@massmail.State.Ma.Us or 1-800-609-7232.



General Information

- Health Safety Net eligible service regulations can be found at:
<https://www.mass.gov/regulations/101-CMR-61300-health-safety-net-eligible-services>
- Health Safety Net eligible payment and funding regulations can be found at:
<https://www.mass.gov/regulations/101-CMR-61400-health-safety-net-payments-and-funding>
- Health Safety Net Reimbursable Services located at:
<https://www.mass.gov/doc/hsn-chc-billable-procedure-codes/download>
- Billing updates are posted and can be found at:
<https://www.mass.gov/info-details/information-about-hsn-provider-guides-and-billing-updates>

HSN Help Desk

Health Safety Net Help Desk inquiries should be addressed to HSNHelpDesk@massmail.state.ma.us and not an individual member of the Help Desk team. It is not necessary to CC the Help Desk Supervisor and/or other members of the Help Desk team unless there is a problem with the communication. As a team, we monitor the emails received daily. It adds confusion and duplication of work if the Help Desk receives an email and a separate email in our personal in-box as well.

If you are not satisfied with a response, then reach out to the Help Desk Supervisor for assistance at that time.



THANK YOU!

