

Health Safety Net Updates

Massachusetts Health Care Training Forum
July 2017



HSN Updates – Agenda

HSN Billing Updates and Reminders:

- Claims – Warnings to Fatal Edits
- HSN Fiscal Year Closings
- Hospital & CHC Code List Updates
- Dental claims – DentaQuest claim processing updates



Claims – Warnings to Fatal Edits

- HSN has started the process of changing Billing Warnings to Fatal edits. The “Quantity” edit on CAS segments will remain as a warning when the quantity is blank or null. Invalid entries for quantities will be a fatal error (i.e. alpha or symbols will cause a fatal error).
- The **Fatal edit(s)** for all have been turned on for **Hospital Claims** beginning **June 30, 2017**.
- **Fatal edit(s)** will be turned on for **Community Health Centers** beginning **July 28, 2017**.
- All Billing Updates can be found on the HSN website:
 - <http://www.mass.gov/eohhs/consumer/insurance/more-programs/health-safety-net/providers/provider-guides-and-information.html>



HSN Fiscal Year (FY) Closing

- FY 2015 Closing: Providers are reminded that FY15 will be closing September 30, 2017. Any claims or corrections for FY15 must be completed before the Fiscal Year is closed. Any claims trying to process after the FY close will be denied.
- If providers have questions on the FY15 closing, please contact the HSN Helpdesk at hsnhelpdesk@state.ma.us



HSN Hospital & CHC Code List Updates

- The Health Safety Net (HSN) is currently reviewing both covered and non-covered procedures for both hospitals and CHC's.
- Once reviews are completed, listings will be posted on the HSN website. Providers should continue to monitor the Billing Updates and Reminders for additional information.
- Working closely with MassHealth, HSN will update codes for Hospitals and CHCs on a regular basis.



DentaQuest claim submissions

- HSN began to make interim dental payments to providers beginning with the March 2017
- As of June 2017, HSN believes that the majority of concerns that led to HSN needing to make interim payment have been resolved
- HSN will end interim payments to facility in **September 2017**
- Providers should make certain that any claims with DOS 1/1/17 forward have been submitted and passed at DentaQuest
- If you have questions on outstanding dental claims for DOS 1/1/17 forward, please contact DentaQuest HSN Customer Service at 1-800-207-5019



QUESTIONS?

