	A
ABI	Acquired Brain Injury
ACA	Affordable Care Act
ACA-3	Application for Health Coverage and Help Paying Costs (New Paper Application Under 65)
ACO	Accountable Care Organization
ACPP	Accountable Care Partnership Plan
ADA	Americans with Disabilities Act
ADL	Activities of Daily Living
AFC	Adult Foster Care
AI/ANS	American Indians and Alaska Natives
AIH	Acute Inpatient Hospital
APTC	Advanced Premium Tax Credits
ARD	Authorized Representative Designation
ARPA	American Rescue Plan Act
ASAP	Aging Service Access Points
ASL	American Sign Language
AV	Actuarial Value
AVR	Automatic Voter Registration
AVS	Asset Verification System
AWSS	Aliens with Special Status

(Red font = new addition to list)

	B	
ВН	Behavioral Health	
BI	Billing Intermediary	
	C	
CAC	Certified Application Counselor	
CAGC	Claim Adjustment Group Codes	
CARC	Claim Adjustment Reason Codes	
CBHI	Children's Behavioral Health Initiative	
CBO	Community Based Organization	
CDC	Centers for Disease Control and Prevention	
CDF	Certified Application Counselor Designation Form	
CE	Continuous Eligibility	
CEHRT	Certified Electronic Health Record Technology	
CHC	Community Health Center	
CHIP	Children's Health Insurance Program	
CHW	Community Health Worker	
CMR	Code of Mass Regulations	
CMS	Centers for Medicare and Medicaid Services	
CMSP	Children's Medical Security Plan	
СОВ	Coordination of Benefits	
COBRA	Consolidated Omnibus Budget Reconciliation Act	
CoC	Continuity of Care	
COLA	Cost of Living Adjustment	
CORI	Criminal Offender Record Information	
COVID-19	Coronavirus Disease 2019	
CPs	Community Partners	
CPT-Code	Current Procedural Technology Code	
CPU	Central Processing Unit Customer Service Center	
CSC		
CSN	Continuous Skilled Nursing	
CSR	Cost-Sharing Reductions	
CSRs	Customer Service Representatives	
CST	MassHealth Customer Service Team	
DACA	D Deferred Action for Childhood Arrival	
DDE	Direct Data Entry	
	Department of Developmental Services	
DDS DES	Disability Evaluation Services	
DHCFP	Division of Health Care Finance and Policy	
DHS	Department of Homeland Security	
DMEPOS	Durable Medical Equipment, Prosthetics/Orthotics & Supplies	
DMH	Department of Mental Health	
DOB	Date of Birth	
DOC	Department of Corrections	
DOI	Department of Corrections Department of Insurance	
DOR	Department of Revenue	
DUK	Department of Veverine	

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DOS	Date of Service
DPH	Department of Public Health
DQ	DentaQuest
DSRIP	Delivery System Reform Incentive Payment
DTA	Department of Transitional Assistance
DUI	Department of Unemployment Insurance
DYS	Department of Youth Services
	E
EAC	Employment Authorization Card
EAEDC	Emergency Aid to Elders, Disabled and Children
EAF	Enrollment Assistance Funds
EBT	Electronic Benefit Transfer
EDI	Electronic Data Interchange
EFT	Electronic Fund Transfer
EHB	Essential Health Benefit
EHR	Electronic Health Record
EITC	Earned Income Tax Credit
EOB	Explanation of Benefits
EOEA	Executive Office of Elder Affairs
EOHHS	Executive Office of Health and Human Services
ERA	Electronic Remittance Advice
ERBD	Emergency Room Bad Debt
ERMA	Emergency Rental and Mortgage Assistance
ERU	Estate Recovery Unit
ESI	Employer Sponsored Insurance
ESRD	End-Stage Renal Disease
EVS	MassHealth Eligibility Verification System
	F
Federal MEC	Federal Minimum Essential Coverage
FDSH	Federal Data Services Hub
FEPs	Fixed Enrollment Period
FFS	Fee-for-Service
FQHC	Federally Qualified Health Center
FSP	Flex Services Program
FTR	Failure to Reconcile
	G
GSI	Government Sponsored Insurance
	H
HCBS	Home and Community Based Service
HCFA	Health Care for All
HHS	Department of Health and Human Services
HICN	Health Insurance Claim Number
HIPAA	Health Insurance Portability and Accountability Act (of 1996)
HIX/IES	Health Insurance Exchange/Integrated Eligibility System
НМО	Health Maintenance Organization
HOC	House of Corrections

	(Ned Tofft – New addition to list)
НоН	Head of Household
HPE	Hospital-Determined Presumptive Eligibility
HRSA	Health Resources and Services Administration
HSA	Health Savings Account
HSN	Health Safety Net
HSN-INET	Transaction service for HSN used before 2024. Replaced by OnBase.
HSN-PD	HSN Presumptive Determinations
	I
ICF	Intermediate Care Facility
IDP	Identity Proofing
IEP	Initial Enrollment Period
IHS	Indian Health Service
ILP	Immigrants/Individuals Lawfully Present
INA	Immigration and Nationality Act
INS	Immigration and Naturalization Service
IP	Insurance Partnership
IRS	Internal Revenue Service
IVR	Interactive Voice Response System
	L
LEP	Limited English Proficient
LIS	Extra Help/Low Income Subsidy
LMS	Learning Management System
LPRs	Lawful Permanent Resident
LTC	Long Term Care
LTSS	Long Term Services and Support
	M
MA-21	MassHealth Eligibility Mainframe Computer System
MA	Medicare Advantage
MAGI	Modified Adjusted Gross Income
MAP	My Account Page
MAPD	Medicare Advantage Prescription Drug Plans
MBHP	Massachusetts Behavioral Health Partnership
MBI	Medicare Beneficiary Identifier
MBR	Medical Benefit Request
MCB	Massachusetts Commission for the Blind
MCC	Minimum Creditable Coverage
MCD	Missing Critical Data
MCDHH	Massachusetts Commission for the Deaf and Hard of Hearing
MCO	Managed Care Organization
MCPHS	Massachusetts College of Pharmacy and Health Services
MDPH	Massachusetts Department of Public Health
MECs	MassHealth Enrollment Centers
MEC	Minimum Essential Coverage
MeNOB	MassHealth Electronic Notification of Birth
MER	MassHealth Eligibility Review
MFP	Money Follows the Person
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MHA	Massachusetts Hospital Association
MHBI	MassHealth Buy-In Application

	(Red font = new addition to list)	
MHPB	MassHealth Premium Billing	
MID	Member ID	
MIIS	Massachusetts Immunization Information System	
MMIS	Medicaid Management Information System	
MOE	Maintenance of Effort	
MOOP	(Members') Maximum Out of Pocket	
MSP	Medical Security Program	
MTF	Massachusetts Health Care Training Forum	
MUE	Medically Unlikely Edits	
MV	Minimum Value	
	N	
NAV	Navigator	
NCP	Noncustodial Parent Form	
NDF	Navigator Designation Form	
NHP	Neighborhood Health Plan	
NOB	Notification of Birth	
NPI	National Provider Identifier	
NQP	Non-qualified PRUCOL	
0		
O&R	Ordering and Referring	
OCO	One Care Ombudsman	
OE	Open Enrollment	
OEP	Open Enrollment Period	
OLTSS	Office of Long-Term Services and Support	
ORI	Massachusetts Office for Refugees and Immigrants	
ORP	Ordering, Referring and Prescribing	
ORR	Office of Refugee Resettlement	
ОТС	Over the Counter	
PA	P Drier Authorization / Dressium Assistance / Dressium Assistant	
PACE	Prior Authorization / Premium Assistance / Prescription Advantage / Physician Assistant	
PCA	Program for All Inclusive Care for the Elderly Personal Care Attendant	
PCACOs	Primary Care ACOs	
PCC	Primary Care Acos Primary Care Clinician	
PCDI	Payment and Care Delivery Innovation	
PCP	Primary Care Provider	
PD	Program Determination	
PDM	Periodic Data Match	
PDP	Prescription Drug Plans	
PHE	Public Health Emergency	
PHI	Protective Health Information	
POPS	Pharmacy Online Processing System	
POS	Place of Service	
POSC	Provider Online Service Center	
PPF	Pre-populated renewal form	
PPO	Preferred Provider Organization	
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(Red font = new addition to list)			
PRUCOL	Persons Residing Under Color of Law		
PSI	Permission to Share Information		
PSP	Plan Selection Period		
PT	Provider Type		
PT-1	MassHealth Transportation Form		
PTC	Premium Tax Credit		
	Q		
QAB	Qualified Noncitizens Barred		
QDP	Qualified Dental Plan		
QHP	Qualified Health Plan		
QI-1	MassHealth Buy-In for Qualifying Individuals		
QI	Qualified Individual		
QLP	Qualified Legally Present		
QLE	Qualifying Life Event		
QMB	Qualified Medicare Beneficiaries		
R			
RA	Remittance Advice		
RARC	Remark Adjust Reason Code		
REAA	Refugee Education Assistance Act		
REaL	Race, Ethnicity, and Language		
RefID	Reference ID		
RFI	Request for Information		
RID	Recipient Identification Number		
	S		
SACA-2	Application for Health Coverage for Seniors		
SAF	Self-Attestation Form		
SBC	Summary of Benefits and Coverage		
SCO	Senior Care Options		
SEP	Special Enrollment Period		
SHINE	Serving the Health Insurance Needs of Everyone		
SHIP	State Health Insurance Program		
SHIP PA	Student Health Insurance Program Premium Assistance Small Business Health Options Program		
SHOP SI CPR	Special Immigrant Conditional Permanent Resident		
SI LPR	Special Immigrant Conditional Permanent Residents		
SIV	Special Immigrant Visa		
SLIMB	Specified Low Income Medicare Beneficiary		
SLMB	MassHealth Buy-In for Specified Low Income Medicare Beneficiaries		
SMP	Senior Medicare Patrol		
SNAP	Supplemental Nutrition Assistance Program		
SNF	Skilled Nursing Facility		
SNS	Skilled Nursing Services		
SoA	Seal of Approval		
SOGI	Sexual Orientation and Gender Identity		
SSA	Social Security Administration		
SSDI	Social Security Disability Insurance		
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