





## Learning Series

Massachusetts HealthCare Training Forum (MTF)

# Understanding Citizenship and Immigration Requirements for Health Coverage

# MA Health Care Learning Series

The MA Health Care Learning Series provides regular updates and presentations from Health Connector and MassHealth staff, to educate those who help Massachusetts residents in applying, getting and keeping their health coverage through MassHealth, the Health Connector and Health Safety Net via MAhealthconnector.org.





## **Webinar Objectives**

- Describe Citizens and Noncitizens, for the purpose of health care coverage offered by MassHealth and the Health Connector
- Describe available resources to help identify immigration documents
- Explain the steps included in determining someone's eligibility for coverage





# **Agenda**

- Coverage Options and Eligibility Criteria
- Scenarios
- Resources
- Questions and Answers









# Coverage Options and Eligibility Criteria

# **Coverage Options**

#### **MassHealth**

- Standard
- CommonHealth
- CarePlus
- Family Assistance
- Limited \*
- Children's Medical Security Plan (CMSP)\*
- Medicare Savings Program (MSP)\*

#### **Health Connector**

- Qualified Health Plans (subsidized and unsubsidized)
- Small group plans
- Qualified Dental Plans

#### **Health Safety Net (HSN)\***

\* Coverage types not considered as insurance for tax purposes.





# **Eligibility Criteria**

Eligibility criteria must be verified for anyone seeking coverage through MAhealthconnector.org (subsidized or unsubsidized).

- 1. Citizenship: Verifies that the applicant or member is a citizen, national, or non-citizen who is lawfully present
- 2. Incarceration status: Verifies that the applicant or member is not incarcerated
- Residency: Verifies the applicant or member is a resident or intends to reside in Massachusetts





# **Additional Eligibility Criteria**

Additional criteria must be verified for anyone seeking subsidized coverage (MassHealth) or Advance Premium Tax Credits (APTC).

- 1) American Indian or Alaska Native Status: There are some cost sharing rules for American Indians and Alaska Natives (Al/Ans). Also, Al/ANs can enroll in coverage or change their health plan on a monthly basis throughout the year
- 2) Income and Family Size: Determine countable income and family size based on Modified Adjusted Gross Income (MAGI), that factors in IRS income tax rules
- 3) Eligible for or enrolled in Government Sponsored Insurance (GSI): MassHealth, Medicare, Veterans benefits, etc
- 4) Eligible for or enrolled in affordable Employer Sponsored Insurance (ESI): Must meet federal minimum value and affordability requirements





# **The Application**

#### **HOW TO APPLY**





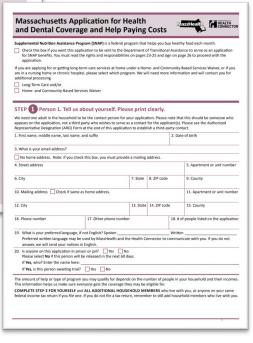




You can submit your application in any of the following ways.

- Sign on to your account at MAhealthconnector.org.
   You can create an online account if you do not already have one.
   Applying online may be a faster way for you to get coverage than mailing a paper application.
- Mail your filled-out, signed application to Health Insurance Processing Center P.O. Box 4405 Taunton, MA 02780.
- Fax your filled-out, signed application to (857) 323-8300.
- Call us at (800) 841-2900
   (TTY: (800) 497-4648 for people who are deaf, hard of hearing, or speech disabled)
   or (877) MA ENROLL ((877) 623-6765).
- Visit a MassHealth Enrollment Center (MEC) to apply in person. See the Member Booklet for Help with Health and Dental Coverage and Help Paying Costs for a list of MEC addresses.









# **Data Matching**

# What happens when the information is entered into the online application?

The online system will attempt to verify an applicant's self-attested information such as U.S. citizenship or immigration status electronically via data sources.

If electronic data sources are unable to verify the self-attested information such as citizenship or immigration status, documentation will be required from the applicant or member, and they will be sent a request for information (RFI).





# Request for Information Notice (RFI)

A Request for Information (RFI) notice is sent when there is a discrepancy in the self-attested information and information received by the data match.

For example, if the citizenship or immigration status entered on the application does not match with the electronic data available, an RFI notice will be sent to the applicant or member listing all requested verifications required and the submission deadline of the requested verifications.

 The individual may have up to 90 days of a reasonable opportunity period from the date of the RFI notice to provide all requested verifications. In some cases, this can be extended for an additional 90 days.

Refer to <u>Verification Documents – Massachusetts Health Connector</u> for acceptable RFI documents.





# Request for Information Notice (RFI): Valid Document Not Received Within 90 Days

If <u>valid documentation is not received within 90 days</u>, the system will attempt to determine if the individual is eligible for benefits based on data sources (if available).

- If the information provided by data sources is different than the self-attested information or if no information is available, the individual may be redetermined for a different benefit or denied benefits.
  - Required documentation submitted beyond the RFI request may reinstate the application to a later time period, for up to a year.
- For example, the new determination:
  - May end a member's QHP eligibility, and in turn end their enrollment.
  - Could change a MassHealth member's benefit type and result in possible lesser coverage type.





# Request for Information Notice (RFI): Documentation Received But Does Not Match

If documentation <u>is received within 90 days</u>, but it <u>does not match</u> the self-attestation or electronic data sources, the information will be manually verified.

- Once a document is received, it is uploaded and another attempt to match with electronic data sources is performed:
  - If the individual cannot be verified electronically with the documentation that was submitted, the documentation will be used to manually verify the status.
  - If the information sent is different than the attestation on the current application, the information (such as immigration status) on the application will be updated to include the information provided on the verification document.





# Reasonable Opportunity Extension: MassHealth

Applicants may receive an additional reasonable opportunity period if documents are not available within 90 days.

**MassHealth:** Applicants who have made a good faith effort to resolve inconsistencies to obtain verification of immigration status may request and receive a 90-day extension if more time is needed to locate and retrieve the documents.

- This is the only circumstance where an additional 90-day extension is allowed
- Only immigration status may receive a 90-day extension, all other verification requests must be received within 90 days
- Requests for a reasonable opportunity extension must be made before the expiration of the initial 90-day verification time period
- If all other required verifications have been received, the applicant may receive benefits during the extended reasonable opportunity period.



# Reasonable Opportunity Extension: Health Connector

**Health Connector:** There is no time period outlined in the Affordable Care Act for Health Connector coverage.

 An individual can request an extension which may be granted on a caseby-case basis.



# **Immigration Categories**

U.S. Citizen and U.S. Nationals	Noncitizens	Other Noncitizens
U.S. Citizens	<ul> <li>Lawfully Present Immigrants</li> <li>Includes: Qualified noncitizens, Qualified noncitizens barred, and Nonqualified noncitizens legally present</li> </ul>	Undocumented noncitizens
	Protected Noncitizens	
	PRUCOL (Persons Residing Under Color of Law)	





#### **DACA Rule Overview**

In May 2024, the Centers for Medicare and Medicaid Services (CMS) published a rule that Deferred Action for Childhood Arrivals (DACA) recipients, along with certain other non-citizens, will newly be considered "lawfully present" for Marketplace coverage as of November 1, 2024.

 Other non-citizen statuses include employment authorized, Family Unity beneficiaries, pending applications for adjustment of status, and the removal of the 180-day waiting period for certain applicants under the age of 14.



## Impacted Population

#### Approximately 5,000 individuals in Massachusetts receive DACA.

- About 350 individuals currently in the HIX may be eligible for Health Connector plans because they attested to receiving DACA.
- These changes for DACA recipients do not apply to MassHealth eligibility.
  - DACA recipients with income under 300% FPL may currently be eligible for MassHealth.
  - DACA recipients with incomes above 300% FPL will be able to access coverage through the Health Connector (either with subsidies or unsubsidized plans) as of November 1, 2024, for an effective date as early as December 1, 2024.



# DACA Eligibility Process for the Online Application

# The new CMS rule for DACA only applies to Marketplace coverage, and not MassHealth coverage.

- As a result, individuals with a DACA status will need to go through a workaround process in the online application.
  - The workaround will be applied to applications with a DACA status and income above 300% FPL.
  - New eligibility determinations for Health Connector programs will be available the following day.
- If you are working with a DACA recipient, please advise and work them to return to the application the following day to review their eligibility.



# **High-Level Timeline**



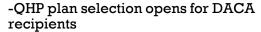
#### May 8, 2024

Final Rule published

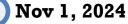


#### Dec 1, 2024

- -DACA recipients can begin Marketplace coverage
- -Applicants in Dec 2024 can have Marketplace coverage begin as early as Jan 1, 2025



-Special Enrollment Period (SEP) to enroll in a QHP through the Marketplace during the 60 days following Nov 1, 2024



During Open Enrollment, DACA recipients can have their coverage begin on Feb 1st or Mar 1st



Jan 1, 2025



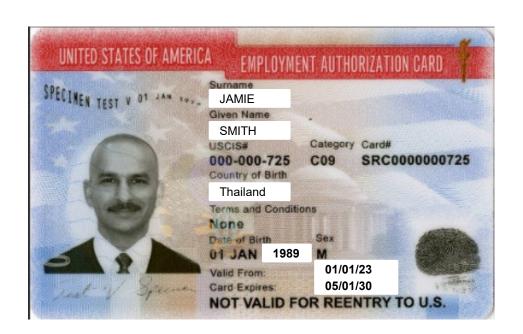




### **SCENARIOS**

#### Scenario

Jamie, age 35, recently moved to MA with an offer of employment from Thailand at ABC company. Settling in, he met with Jen, a financial counselor at Happy Health Center about how to get health insurance. Jen is helping Jamie complete the ACA-3 application online and plans to upload a copy of his employment card to the system.





## **Question 1**

Question: What do we know about Jamie

Can Jamie apply for health benefits?

- a) Yes
- b) No



### **Answer 1**

Question: What do we know about Jamie

Can Jamie apply for health benefits?

- a) Yes
- b) No



### **Question 2**

Is Jamie potentially eligible for coverage?

- a) Yes- He has an employment card
- b) No He does not have any valid immigration status
- c) I'm not sure



### **Answer 2**

Is Jamie potentially eligible for coverage?

- a) Yes- He has an employment card
- b) No He does not have any valid immigration status
- c) I'm not sure



### **Question 3**

Jamie is potentially eligible for coverage based on the information we have about him. What is his immigration status?

- a) Nonqualified Individual Lawfully Present
- b) Qualified Noncitizen
- c) PRUCOL (Person Residing Under Color of Law)
- d) Undocumented
- e) Citizen
- f) I'm not sure



### **Answer 3**

Jamie is potentially eligible for coverage based on the information we have about him. What is his immigration status?

- a) Nonqualified Individual Lawfully Present
- b) Qualified Noncitizen
- c) PRUCOL (Person Residing Under Color of Law)
- d) Undocumented
- e) Citizen
- f) I'm not sure



### **Question 4**

As Jen begins to start Jamie's application, she's unable to move beyond the account creation. Jamie's identity was not verified. What can Jen submit to manually identity proof Jamie to unlock his account?

- a) Green card
- b) Expired V1 Employment Visa
- c) Notice of Action
- d) Employment Visa
- e) None of the above
- f) I don't know



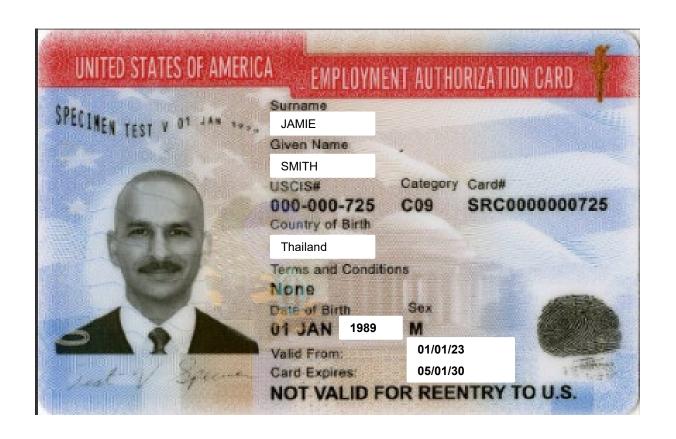
#### **Answer 4**

As Jen begins to start Jamie's application, she's unable to move beyond the account creation. Jamie's identity was not verified. What can Jen submit to manually identity proof Jamie to unlock his account?

- a) Green card
- b) Expired V1 Employment Visa
- c) Notice of Action
- d) Employment Visa
- e) None of the above
- f) I don't know



## **Sample Document**





## **Question 5**

#### From Jamie's Employment Authorization card, what is the Alien Number?

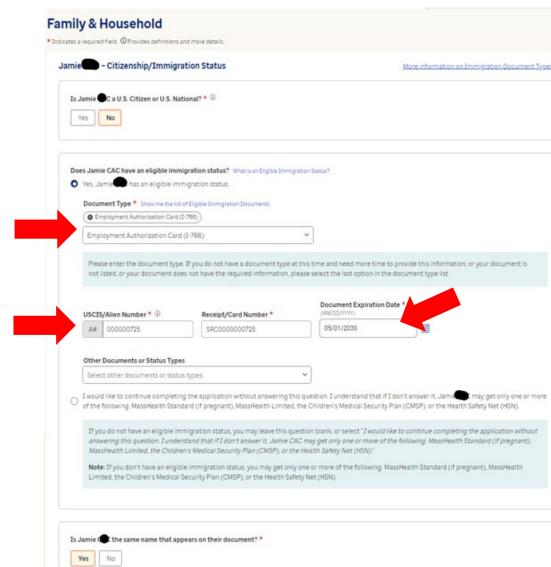
- a) 000-000-725
- b) SRC000000725
- c) SCR0000000703
- d) C09
- e) None of the above.
- f) I'm not sure



### **Answer 5**

#### From Jamie's Employment Authorization card, what is the Alien Number?

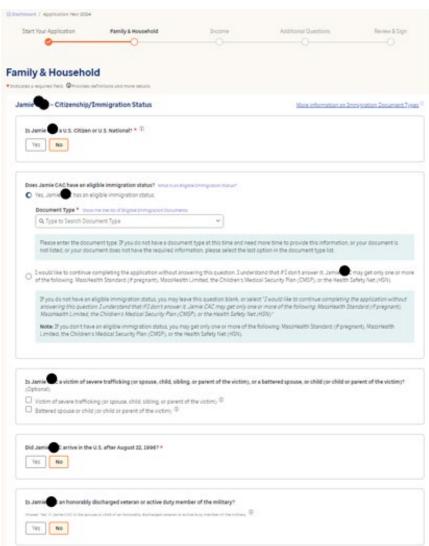
- a) 000-000-725
- b) SRC0000000725
- c) SCR0000000703
- d) C09
- e) None of the above.
- f) I'm not sure



## **Question 6**

#### When does the authorization expire?

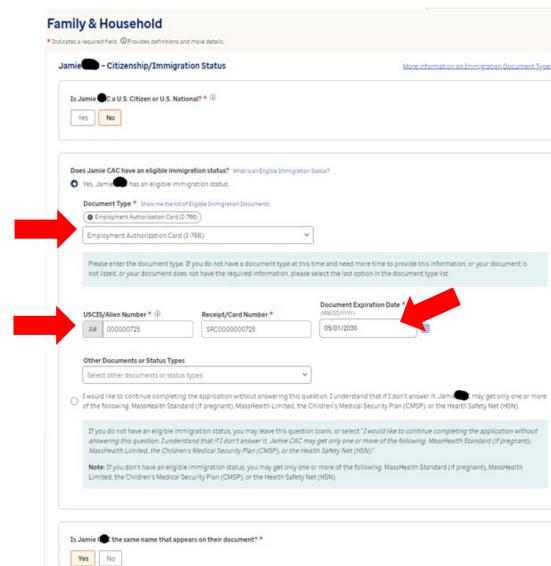
- a) 02/25/2020
- b) 01/01/2023
- c) 05/01/2030



### **Answer 6**

#### When does the authorization expire?

- a) 02/25/2020
- b) 01/01/2023
- c) 05/01/2030



## **Sample Document**





#### **Scenario**

Paulina, age 67, arrived in the U.S. from Somalia in 2022. She went to see Kate at Sunshine Elder Services to get help with applying for health care coverage. She told Kate she needs daily personal care help. Paulina showed Kate her green card dated 01/2024. Kate helped Paulina complete the senior application. In her application she answered "yes" to the question of **Do you have an injury, illness, or disability (including a disabling mental health condition) that has lasted or is expected to last for at least 12 months?** Additionally, submitted a Personal Care Attendant form.



Question: What do we know about Paulina

Can Paulina apply for health benefits?

- a) Yes
- b) No



Question: What do we know about Paulina

Can Paulina apply for health benefits?

- a) Yes
- b) No



Is Paulina potentially eligible for coverage?

- a) Yes- She has a green card
- b) No She does not have any valid immigration status
- c) I'm not sure.



Is Paulina potentially eligible for coverage?

- a) Yes- She has a green card
- b) No She does not have any valid immigration status
- c) I'm not sure



Is Paulina potentially eligible for coverage? Yes, based on the information we have about her, what is his immigration status?

- a) Nonqualified Individual Lawfully Present
- b) Qualified Noncitizen Barred
- c) Qualified Noncitizen
- d) PRUCOL (Person Residing Under Color of Law)
- e) Undocumented
- f) Citizen
- g) I'm not sure



Is Paulina potentially eligible for coverage? Yes, based on the information we have about her, what is his immigration status?

- a) Nonqualified Individual Lawfully Present
- b) Qualified Noncitizen Barred
- c) Qualified Noncitizen
- d) PRUCOL (Person Residing Under Color of Law)
- e) Undocumented
- f) Citizen
- g) I'm not sure



As Kate begins to start Paulina's application, she's unable to move beyond the account creation. Paulina identity was not verified. What can Kate submit to manually identity proof Paulina to unlock her account?

- a) Green card
- b) Expired V1 Employment Visa
- c) Notice of Action
- d) Employment Visa
- e) Paulina is 67 years of age and should complete the SACA-2
- f) I don't know



As Kate begins to start Paulina's application, she's unable to move beyond the account creation. Paulina identity was not verified. What can Kate submit to manually identity proof Paulina to unlock her account?

- a) Green card
- b) Expired V1 Employment Visa
- c) Notice of Action
- d) Employment Visa
- e) Paulina is 67 years of age and should complete the SACA-2
- f) I don't know



#### **Scenario**

Maria, age 34, applied for asylum on January 30, 2024. She arrived in Massachusetts from Texas on July 15<sup>th</sup>. She is living at a shelter and met Pam, a Certified Assister who works at Choice Health Center helping individuals apply for health care. When Pam spoke with Maria, Maria indicated she was told she has a year to stay in the country and will need to report to Texas January of 2025. She gave Pam this document:

Buosipt Number		1539 - APPLICATION TO EXTENDICHANGE NONIMMIGRANT STATUS
Received Date	Priority Date	Applicant
Notice Date	Page 1 of 1	Buseficiery
		Notice Type: Approval Notice Class: Fl Valid from 05/10/2023 to Duration of Status(DS)
applicant(s) named, is also	Essed above.	atus is listed above. The length of outhorized temporary stay in this status, for the total be given to the U.S. Customs and Border Protection when he or the leaves the U.
and/or after making a deci- public information and re- will use the information of whether to provide you ta-	trice on your case to we can ensure that you have comploated, contact others by mail, the internet or phone, cond brained to determine whether you are eligible for the best and the legal representative based on your Form G-28, if ;	had with applicable laws, rules, regularious, and other neight admirraris, we may follow duet site inspections of businesses and residences, or use other methods of verification.
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Question: What do we know about Maria?

Can Maria apply for health benefits?

- a) Yes
- b) No



Question: What do we know about Maria?

Can Maria apply for health benefits?

- a) Yes
- b) No



Is Maria potentially eligible for coverage?

- a) Yes- She provided Pam her I-797 Notice of Action
- b) No She does not have any valid immigration status
- c) I'm not sure



Is Maria potentially eligible for coverage?

- a) Yes- She provided Pam her I-797 Notice of Action
- b) No She does not have any valid immigration status
- c) I'm not sure



Based on the information we have about her, what is his immigration status?

- a) Nonqualified Individual Lawfully Present
- b) Qualified Noncitizen
- c) PRUCOL (Person Residing Under Color of Law)
- d) Undocumented
- e) Citizen
- f) I'm not sure



Based on the information we have about her, what is his immigration status?

- a) Nonqualified Individual Lawfully Present
- b) Qualified Noncitizen
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- d) Undocumented
- e) Citizen
- f) I'm not sure



As Pam begins to start Maria's application, she's unable to move beyond account creation. Maria's identity was not verified. What can Pam submit to manually identity proof Maria to unlock her account?

- a) Green card
- b) Expired V1 Employment Visa
- c) Notice of Action (I-797)
- d) Employment Visa
- e) None of the above
- f) I don't know

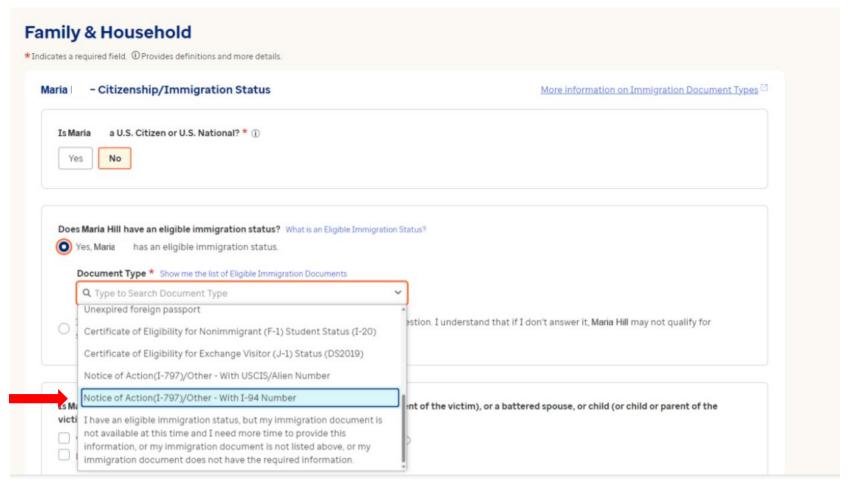


As Pam begins to start Maria's application, she's unable to move beyond account creation. Maria's identity was not verified. What can Pam submit to manually identity proof Maria to unlock her account?

- a) Green card
- b) Expired V1 Employment Visa
- c) Notice of Action (I-797)
- d) Employment Visa
- e) None of the above
- f) I don't know

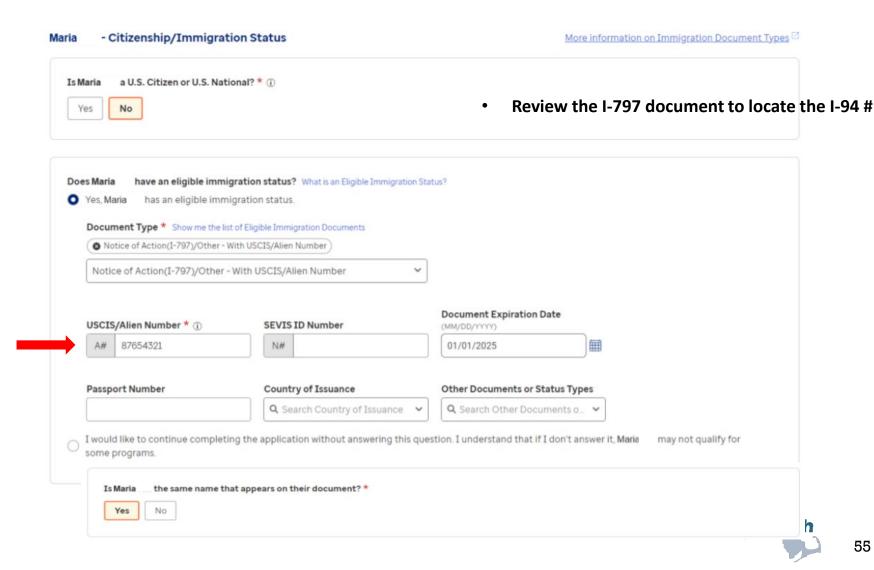


# **Online Application**





## Online Application: Citizenship/Immigration **Status**



### Scenario

Jose, age 45, is Haitian and lives in MA since May 14<sup>th</sup>. Jose submits an online application on July 9<sup>th</sup>. As he's starting his application, he has his driver's license with his picture from Haiti and a temporary I-551 stamp on his passport. There is no data available from electronic data sources to verify his identity.





The online system provided the following message: "The Federal Identification Proofing service cannot provide your identity. To continue applying, you need to send us proof of your identity. Click here for a full list of proofs you can send and to learn more about where and how to send your proof of identity."

What can Jose submit for IDP?

- a) Unexpired foreign passport
- b) His drivers license from Haiti with his picture
- c) A or B
- d) He does not have documents to prove his identity
- e) I don't know



The online system provided the following message: "The Federal Identification Proofing service cannot provide your identity. To continue applying, you need to send us proof of your identity. Click here for a full list of proofs you can send and to learn more about where and how to send your proof of identity."

What can Jose submit for IDP?

- a) Unexpired foreign passport
- b) His drivers license from Haiti with his picture
- c) A or B
- d) He does not have documents to prove his identity
- e) I don't know



Jose uploaded his drivers license with his picture and calls MassHealth 2 hours later. MassHealth was able to verify his identity and unlocked his online account. Jose continues through the application and is asked about his immigration status. What should Jose select from the dropdown options for document type?

- a) A I have an eligible status, but my immigration document is not available at this time and I need more time to provide this information, or my immigration document is not listed above, or my immigration document does not have the required information.
- b) Unexpired foreign passport
- c) Drivers license
- d) J1 Visa
- e) None of the above, as he is considered undocumented.
- f) I don't know



Jose uploaded his drivers license with his picture and calls MassHealth 2 hours later. MassHealth was able to verify his identity and unlocked his online account. Jose continues through the application and is asked about his immigration status. What should Jose select from the dropdown options for document type?

- a) A I have an eligible status, but my immigration document is not available at this time and I need more time to provide this information, or my immigration document is not listed above, or my immigration document does not have the required information.
- b) Unexpired foreign passport
- c) Drivers license
- d) J1 Visa
- e) None of the above, as he is considered undocumented.
- f) I don't know



For the document here, what information should Jose include related to his immigration status?

What's the Alien or "A" Number?

- a) EW1SOJAC
- b) A123456789
- c) 00000
- d) I-90 Pending
- e) I don't know



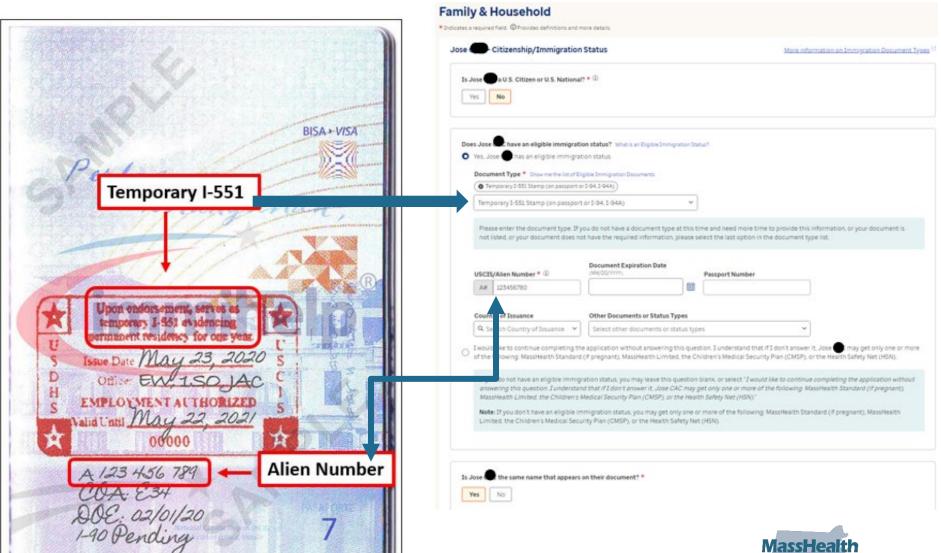
For the document here, what information should Jose include related to his immigration status?

What's the Alien or "A" Number?

- a) EW1SOJAC
- b) A123456789
- c) 00000
- d) I-90 Pending
- e) I don't know



# **Example of Temporary I-551 Document**



#### **DACA Scenario 1**

- John creates an application on 10/1/2024. He attests to having DACA status and receives DACA codes back from the Hub. He has an FPL of 315%. He is determined Not Eligible.
- On 11/1/2024, when the workaround is run, John is picked up.
- John's eligibility is rerun to get the latest verifications from the Hub (e.g., incarceration, access to other coverage, etc.)



## **DACA Scenario 1- Question**

- Will John be eligible for ConnectorCare coverage with an income of 315 percent FPL and a DACA status?
- A- Yes
- B- No



## **DACA Scenario 1- Answer**

- Will John be eligible for ConnectorCare coverage with an income of 315 percent FPL and a DACA status?
- A- Yes
- B- No



# DACA Scenario 1 – Answer (continued)

- John will be eligible for ConnectorCare.
- His eligibility will be overridden based on the rerun. He will receive an Eligibility Approval Notice with his new eligibility (ConnectorCare Plan Type 3C).
- John will have a SEP and can enroll in coverage that starts as early as 12/1/2024. John can also enroll at any time during Open Enrollment.



### **DACA Scenario 2**

- Jane creates an application on 12/15/2024. Jane attests to having DACA and receives a DACA code from the Hub. She has an FPL of 426%.
- When Jane submits her application on 12/15.



## **DACA Scenario 2- Question**

Will Jane receive a denial notice from the Health Connector?

- A. Yes
- B. No



## **DACA Scenario 2- Answer**

Will Jane receive a denial notice from the Health Connector?

- A. Yes
- B. No



# DACA Scenario 2 – Answer (continued)

- When Jane submits her application on 12/15, she will be told she is Not Eligible, but she will <u>not</u> receive a denial notice.
- The workaround will run daily, so on 12/16, Jane logs back into her account.
   She will see that she is now eligible for ConnectorCare Plan Type 3D and will receive an Eligibility Approval Notice with this determination.
- Jane will be able to enroll in coverage that starts as early as January 1.



### **DACA Scenario 3**

• Ramon creates an application on 12/15/2024. He attests to having DACA, but does not get a DACA code back from the Hub. He has an FPL of 521%.



### **DACA Scenario 3 - Question**

 Will Ramon be denied from a Health Connector plan because the Health Connector did not receive a code back verifying his DACA status?

- A. Yes
- B. No



### **DACA Scenario 3 - Answer**

 Will Ramon be denied from a Health Connector plan because the Health Connector did not receive a code back verifying his DACA status?

- A. Yes
- B. No



# DACA Scenario 3 – Answer (continued)

- When Ramon submits his application, he will be told he is Not Eligible, but he will not receive an Eligibility Denial Notice.
- The workaround will be run daily. On 12/16, Ramon logs back into his
  account and sees that he is eligible for Health Connector Plans with
  Advance Premium Tax Credits. He will receive an Eligibility Approval Notice
  with this determination.
- Ramon can enroll in coverage that starts as early as January 1.
- Because the Hub did not verify that Ramon has DACA status, he will get an immigration RFI. He has 90 days to submit proof of his DACA status. If he does not submit sufficient documentation within 90 days, his coverage will be terminated.







## **How to Prove Identity**

# **Documents to Prove Identity**

Because the applicant's identity could not be verified electronically through the services used to protect individuals' personal information, the applicant must send ID proofing verification documentation.

Learn more at: <u>IDP Document Submission</u>

\*Note: The following slide provide documents applicants and members can use to prove Identity. As of Nov 1, 2024, MassHealth and the Health Connector will accept the documents starred for the purpose of IDP.





### Acceptable Identity Proofing Documents (slide 1 of 3)

Because the applicant's identity could not be verified electronically through the services used to protect individuals' personal information, the applicant must send <u>ID proofing verification documentation</u>.

One Document from This Group	Two Documents from This Group
Driver's license issued by state or	Birth Certificate
territory	
Identification card issued by the federal,	Social Security card
state, or local government	
School identification card	Marriage Certificate
U.S. voter registration card	Divorce Decree
U.S. military card or draft record	Employer identification card
U.S. military dependent's identification	High School or College Diploma
card	(including high school equivalency
	diplomas)
U.S. Coast Guard Merchant Mariner	Property Deed or Title
Document (MMD) card	
Native American Tribal document	Clinic, doctor, hospital, or school
	record if under 19 years old
U.S. Passport or U.S. Passport card	Consular report of a birth abroad 78

### Acceptable Identity Proofing Documents (slide 2 of 3)

One Documen	t from This Group	Two Documents from This Group
Certificate of Natu	ralization (Form N-	Court-issued adoption papers
550 or N-570) or 0	Certification of U.S.	
Citizenship (Form	N-560 or N-561)	
Permanent Reside	ent card or Alien	Ward of the court decree or order of
Registration Rece	ipt card (Form I-551)	dependency
<b>Employment Author</b>	orization document	School yearbook or copy certified by the
that has a photogr	aph (Form I-766)	school
Foreign passport of	or identification card	School transcript or record with date of
issued by a foreign	n embassy or	birth, school biographical data sheet with
consulate that has	a photograph	photo, or Form I-20 (Certificate of Eligibility
		for Nonimmigrant (F-1) Student Status) or DS-2019 (Certificate of Eligibility for
		Exchange Visitor (J-1) Status) for foreign
		exchange students
Notice of Action (I-	-797)	Medicare card with name and signature
Permit to Re-Ente	r (I-327)	★Veteran Administration identification card
Refugee Travel Do	ocument (I-571)	★Federal or state agency employee
		identification card with signature and photo

### Acceptable Identity Proofing Documents (slide 3 of 3)

	One Document from This Group	Two Documents from This Group
*	U.S. Visas (B-1/B-2, B-2, R, F, M, J,	
	Border Crossing Card)	
1	Office of Refugee Resettlement (ORR)	
	certifications	
<b>*</b>	Foreign identification cards that include	
	identifying information and photograph	
1	Foreign driver's license that includes	
	identifying information and a	
	photograph	
*	Any issuing document by the U.S.	
	government that is sufficient on its own	
	to prove identity (includes name, date	
	of birth, and picture)	









# **Application Completion Best Practices**

# Citizenship and Immigration Information Necessary for Program Determination

A person who applies for MassHealth or Health Connector coverage is asked to provide their citizenship or immigration status.

MassHealth and the Health Connector determine the benefits an individual may qualify for based on the citizenship or immigration information provided.

Other factors also apply in determining an individual's eligibility.

If additional information is needed, MassHealth or the Health Connector will notify the individual.





# Noncitizen: Application Requirements

- If a Noncitizen individual does not indicate their immigration status, they may still be eligible for MassHealth Limited, the Children's Medical Security Plan (CMSP), or the Health Safety Net (or Standard if pregnant)
- The applicant must answer either Yes or No to the Citizen question.
- If the individual reports no immigration status, MassHealth and the Health Connector will not attempt to find or verify any immigration status.
- If an individual has an eligible immigration status but does not indicate it on their application, the system <u>will not look</u> for any immigration information
  - This means that an applicant who is not a citizen may be found eligible for a program with fewer covered services than if an eligible immigration was entered and verified.
- When responding to the immigration question, it is important to be sure to enter any immigration information that the applicant may have so the system can perform a data match to verify the information and make the correct program determination.





# **Key Takeaways**

- **Do not assume** to know the answer to a question on the application. Ask all questions on the application.
- MassHealth and the Health Connector determine the benefits an applicant may qualify for based on the citizenship or immigration information provided about the applicant and other factors.
- Entering a response into the online or paper application about an applicant's Citizenship status is a requirement for every applicant. If a noncitizen applicant does not provide immigration status information, then the applicant may only be considered for Limited, Health Safety Net, or CMSP (Standard, if pregnant).
- If additional information on citizenship or immigration is needed, MassHealth or the Health Connector will notify the individual.
- The Health Connector and MassHealth will attempt to verify an applicant's citizenship or immigration electronically when the applicant indicates this status and follow certain processes to validate the reported status.









### **Resources**

### ACA-3:

# Immigration Statues and Document Types

### **Massachusetts Application for Health** and Dental Coverage and Help Paying Costs



IMMIGRATION STATUSES AND DOCUMENT TYPES

**HOW TO APPLY** 









You can submit your application in any of the following ways. . Sign on to your account at MAhealthconnector.org.

- You can create an online account if you do not already have one. Applying online may be a faster way for you to get coverage than mailing
- · Mail your filled-out, signed application to **Health Insurance Processing Center** P.O. Box 4405 Taunton, MA 02780.
- Fax your filled-out, signed application to (857) 323-8300.
- Call us at (800) 841-2900 (TTY: (800) 497-4648 for people who are deaf, hard of hearing, or speech disabled) or (877) MA ENROLL ((877) 623-6765).
- Visit a MassHealth Enrollment Center (MEC) to apply in person. See the Member Booklet for Help with Health and Dental Coverage and Help Paying Costs for a list of MEC addresses.

**USE THIS** APPLICATION TO SEE WHAT

· Affordable coverage from MassHealth, the Health Safety Net (HSN), the Children's Medical Security Plan (CMSP), or the Health Connector. You may qualify for one of these programs, even if you earn as much as \$100,404 a year (for a household of

Question 9a on the application asks noncitizens about their immigration status and about the type or types of immigration documents they have to support their immigration status. Please refer to the following lists to fill out Question 9a. If you need further help, details can be found online at www.mahealthconnector.org/immigration-document-types.

#### Eligible Immigration Statuses

In the "Immigration Status" section of Question 9a, write in any status that applies to you or members of your household. You may write in more than

- Amerasian
- Granted asylum
- Cuban Haitian entrant
- · Deportation withheld

in born in Canada or non-

e trafficking or his or her

trant granted before 1980

ibling, or parent

ve-duty member

is or her spouse or

for at least one year

e or child (or his or her

for less than one year

cary resident status

ent resident

status (visa)

migrant

immigrant

 Granted Temporary Protected Status (TPS) or applicant for TPS with employment authorization

- Granted employment authorization under 8 CFR 274a(12)(c)
- · Family unity beneficiaries
- · Deferred enforced departure
- Deferred Action Status except for Deferred Action for Childhood Arrivals Process (DACA)
- · Granted an administrative stay of removal under 8 CFR 241
- Approved visa petition with a pending application for adjustment of status
- Applicant for asylum or for withholding of removal with employment authorization
- Applicant (for at least 180 days) under age 14 for asylum or for withholding of removal
- Granted withholding of removal under the Convention Against Torture
- Applicant for Special Immigrant Juvenile (SIJ) status
- Applicant or granted status under Deferred Action for Childhood Arriv (DACA)
- I have a document statue II-

#### Immigration Document Types

In the "Immigration Document Type" section of Question 9a, write in any document type you or members of your household have. You may list more than one immigration document type.

- Reentry Permit (I-327)
- Permanent Resident Card ("green card." I-551)
- Refugee Travel Document (I-571)
- Employment Authorization Card (I-766)
- Machine Readable Immigrant Visa (with temporary 1-551 language)
- Temporary I-551 stamp (on passport or I-94, I-94A)
- Arrival Departure Record (I-94, I-94A) issued by U.S. Citizenship and Immigration Services
- · Arrival Departure Record in unexpired foreign passport (I-94)
- Unexpired foreign passport
- Certificate of Eligibility for Nonimmigrant (F1) Student Status (I-20)
- Certificate

Always use the most recent version of the ACA-3 application: MassHealth Member Guides and Handbooks | Mass.gov.

The application does not contain the full list of PRUCOLS. For a full list of PRUCOL statuses see the MassHealth Member Booklet.



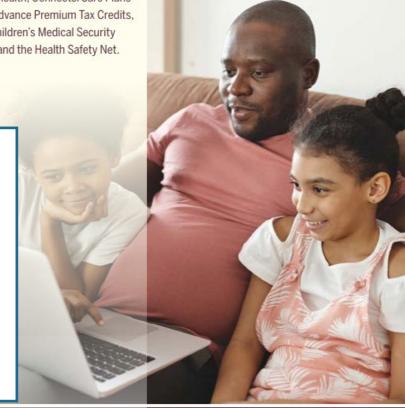
# **Member Booklet:**

# U.S. Citizenship and Immigration Rules

This is your member booklet for MassHealth, ConnectorCare Plans and Advance Premium Tax Credits. the Children's Medical Security Plan, and the Health Safety Net.

Includes list of immigration statuses, including full list of PRUCOLS.

Always use the most recent version of the **Member Booklet**: **MassHealth Member Guides and Handbooks** Mass.gov.



MARCH 2024

Commonwealth of Massachusetts

Executive Office of Health and Human Services MassHealth | Massachusetts Health Connector

### MEMBER BOOKLET

for HEALTH and DENTAL COVERAGE and HELP PAYING COSTS







### SACA-2:

# Immigration Statues and Document Types

#### **Application for Health Coverage for Seniors** and People Needing Long-Term-Care Services



#### **HOW TO APPLY**

Please identify which program each household member is applying for on page 1 of the application. You can submit your application in any of the following ways.



Mail or fax your filled-out, signed application to MassHealth Enrollment Center

Central Processing Unit P.O. Box 290794 Charlestown, MA 02129-0214

Fax: (617) 887-8799



Central Processing Unit The Schrafft Center 529 Main Street, Suite 1M

Charlestown, MA 02129-0214

In order to get any benefits you are entitled to as quickly as possible, you may send us any documentation you have that verifies all household income and assets.

#### MASSHEALTH and the HEALTH SAFETY NET Who Can Use This Application

This is your application for health coverage if you live in Massachusetts and are

- an individual 65 years of age or older and living at home
- · not the parent of a child under 19 years of age who lives
- · not an adult relative living with and taking care of a child younger than 19 years of age when neither parent is living in the home; or
- an individual of any age and need long-term-care services
- You are the parent of a child under 19 years of age who lives with you, or
- You are an adult relative living with and taking care of a child younger than 19 years of age when neither parent is living in the home, or
- You are disabled and are either working 40 or more hours a month or are currently working and have worked at least 240 hours in the six months immediately before the month

#### IMMIGRATION STATUSES AND DOCUMENT TYPES

their immigration status and about the type or types of immigration. documents they have to support their immigration status. Please refer to the following lists to fill out Question 8a/18a. If you need further help, details can be found online at www.mahealthconnector.org/immigration-document-types.

Granted Temporary Protected Status

· Granted employment authorization

(TPS) or applicant for TPS with

employment authorization

under 8 CFR 274a(12)(c)

· Family unity beneficiaries

Process (DACA)

Deferred enforced departure

Deferred Action Status except for

· Granted an administrative stay of

removal under 8 CFR 241

Deferred Action for Childhood Arrivals

· Approved visa petition with a pending

application for adjustment of status

Applicant (for at least 180 days) under

Granted withholding of removal under

Applicant for Special Immigrant Juvenile

Deferred Action for Childhood Arrivals

. I have a document but do not have any

status listed above (Person Residing

Under Color of Law, PRUCOL)

the Convention Against Torture

Applicant or granted status under

age 14 for asylum or for withholding of

#### **Eligible Immigration Statuses**

In the "Immigration Status" section of Question 8a/18a, write in any status that applies to you or members of your household. You may write in more than one status.

- Amerasian
- Granted asylum
- Cuban Haitian entrant
- · Deportation withheld
- · Native American born in Canada or non-US territories
- Refugee
- . Victim of severe trafficking or his or her spouse, child, sibling, or parent
- · Iraqi special immigrant
- · Afghan special immigrant
- Conditional entrant granted before 1980

#### Immigration Document Types

In the "Immigration Document Type" section of Question 8a/18a, write in any document type you or members of your household have. You may list more than one immigration document type.

- Reentry Permit (I-327)
- . Permanent Resident Card ("green card."
- Refugee Travel Document (I-571)
- Employment Authorization Card (I-766)
- . Machine Readable Immigrant Visa (with temporary 1-551 language)
- . Temporary I-551 stamp (on passport or
- Applicant for asylum or for withholding of Arrival Departure Record (I-94). removal with employment authorization I-94A) issued by U.S. Citizenship and Immigration Services
  - · Arrival Departure Record in unexpired foreign passport (I-94)
  - Unexpired foreign passport
  - · Certificate of Eligibility for Nonimmigrant (F1) Student Status (I-20)
  - · Certificate of Eligibility for Exchange Visitor (J1) Status (DS2019)
  - Notice of Action (I-797)/Other-with Alien
  - Notice of Action (I-797)/Other-with I-94 Number

Always use the most recent version of the SACA-2 application:

**MassHealth Member Guides and Handbooks** Mass.gov.

The application does not contain the full list of PRUCOLS, For a full list of PRUCOL statuses. see the MassHealth Member Booklet.

Choose the option(s) that best describe you. Write in all that apply. 3 and Question 19 on page 8.

(SIJ) status

- Asian Indian
- Chinese
- Japanese
- Korean
- Vietname



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### **Senior Guide:**

# U.S. Citizenship and Immigration Rules



This guide is for seniors and for persons of any age needing long-term-care services.



Always use the most recent version of the **Senior Guide**:

MassHealth Member Guides and Handbooks

Mass.gov.

March 2024



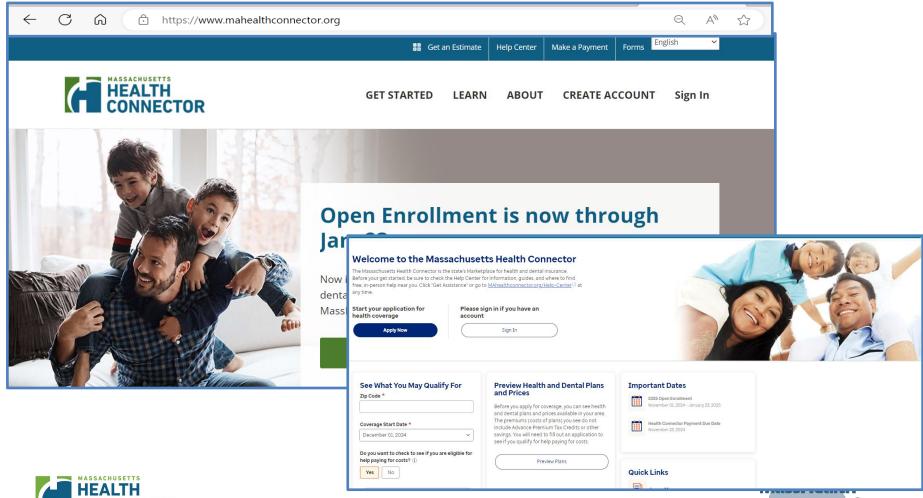
Commonwealth of Massachusetts Executive Office of Health and Human Services MassHealth | Massachusetts Health Connector





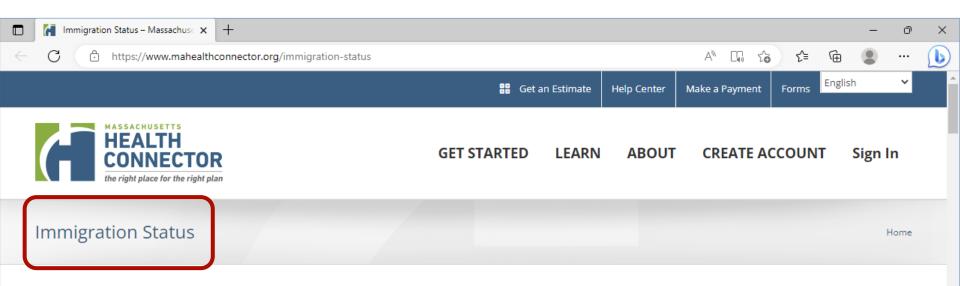
## **Online Application**

<u>Massachusetts Health Connector – The Health Connector is the the official website of Massachusetts's health insurance Marketplace</u>





# Immigration Status – Massachusetts Health Connector



Overview: Important information

We won't share your citizenship or immigration information

When you apply for Health Connector coverage, you will need to give us information or immigration status. This information will **only** be used to see if you qualify health if for any other purpose. We will not share this information with immigration enforcem

Health Connector's <u>Immigration</u>
<u>Status</u> webpage.



# **Resource: Immigration Toolkit**









### Immigration Status

Application User Guide

#### Table of Contents

Notice of Action (I-797)/Or Notice of Action (I-797)/Or How do I enter document What if I have trouble find

Permanent Resident Card ("Green Card," I-551), you'll need your alien number (also called alien registration or USCIS number) and card number (also called receipt number) from your document. I-551 Permanent Resident Cards (or "Green Cards") are issued to lawful permanent residents. A lawful permanent resident (LPR) or "green card" recipient is a person who isn't a citizen of the U.S., but who's residing in the U.S. under legally recognized and lawfully recorded permanent residence as an immigrant. If you're a lawful permanent resident, you should use this document, if possible.

#### Information Needed:

- Alien Number (USCIS Number) listed under the heading "A#" or "USCIS#."
  - Enter your 8 or 9 digit number into this field in the online application. It will likely begin with an "A" on your document.

NOTE: If your Alien Number is less than 8 digits long, add zeroes to the front of the number so the number of digits is 8 and enter that in the system

i.e. My Alien Number is 123456, I would enter the following into my

Use the <u>Immigration Toolkit</u> to understand how to enter the immigration information into the application.

card



# **Additional Helpful Resources**

- Getting Started Guide: <a href="https://www.mahealthconnector.org/start">https://www.mahealthconnector.org/start</a>
- Verification Documents: <a href="https://www.mahealthconnector.org/verification-documents">https://www.mahealthconnector.org/verification-documents</a>
- Immigration Document Types:
   <a href="https://www.mahealthconnector.org/immigration-document-types">https://www.mahealthconnector.org/immigration-document-types</a>
- MassHealth website: <a href="https://www.mass.gov/masshealth">https://www.mass.gov/masshealth</a>
- Immigration Categories: <a href="https://www.mass.gov/doc/overview-of-noncitizen-groups-0/download">https://www.mass.gov/doc/overview-of-noncitizen-groups-0/download</a>.





# Thank you!







